



City of Coachella
Utilities Department
Sewer/Water Service Application
Terms & Conditions of Service

The City of Coachella will start sewer/water service and billing provided by the City of Coachella to the undersigned customer(s) (“Customer”) under the following conditions:

- This acknowledgement and sewer/water utility service request form(s) ***must be completed, signed, and received*** by Customer by one Via mail, fax, or in person, to the City of Coachella Utility Billing office prior to the activation of any service.
- Customer acknowledges the sewer/water services are only for the premises stated in the Utility Service Request form.
- Customer acknowledges that the City of Coachella owns, operates, and maintains only a portion of the sewer/water service line from the sewer/water main to the outlet end of the City connections of the water meter and at property line for the sewer connection. Customer is responsible for the remaining portion of the service line to the customer service connection being served.
- In compliance with the Federal Trade Commission requirements, the “Identity Theft Red Flag Rule” mandates that the City of Coachella requires the presentation of a valid form of identification from the person or persons who are establishing the Utility Service account. Customer acknowledges this is condition of compliance and must present government issued identification to establish utility service.
- Customer acknowledges that the City will provide a single service connection to the property for water and sewer. If the City disconnects the water service to the property for any reason, including but not limited to, making repairs, waterline extensions, or failure to make payment when due, the City may discontinue service pursuant to the applicable provisions in the City of Coachella municipal code.
- Customer acknowledges that if the City discontinues water service to the property, there will be no water service for fire sprinkler system and that there will not be any fire sprinkler protection. Customer understands this risk and assumes all risk of loss and damage to the Property, including structures or other adjacent structures or injuries to persons arising out of termination or interruption of such water service by the City, and waives all such claims against the City.
- Customer assumes all risk of loss or damage to personal and Real Property due to backflow from fire sprinkler system portion of customer service line for any reason whatsoever, including without limitation, any water quality exceedances.
- Customer shall hold harmless the City of Coachella from and against all actions, cause of action, damages, demands, liabilities, cost (including but not limited to reasonable attorney fees), claims, losses and expenses of every type and description cost to which it may be subject or put, by reason of, or resulting from:
 - The design, construction, testing, operation maintenance, repairs replacement of the fire sprinkler system located on the property during the period set forth in this agreement.
 - Failure to perform any required maintenance on the sprinkler system and backflow assembly located on the property during the establish period being set forth on this application.
 - Any death, injury, damage, accident, or casualty caused or claimed to be caused by the discontinuance of the water service to the Property for any reason, including but not limited to, Customer’s failure to make payment when due.

- Customer acknowledges that the City shall have no obligation or responsibility concerning the design, construction, testing, operations, maintenance, repair or replacement of the Customer's fire sprinkler system during the period set forth in this application.
- Customer agrees to install a shut off valve between the house and the property and the water service connection to meter. At Customer's expense, Customer will be responsible for any cost relating to material and labor related expense related to the installation of their own shut-off valve. Customer further agrees to prohibit the tampering with the portion of the water service line from the water main to the outlet pipes, gate valve on the downstream side of the meter supply to the Property by anyone except employees of the City.
- Customer acknowledges that Customer is responsible for payment for the above sewer/water services at the rate now or hereinafter established by resolution or ordinance, must abide by all rules pertaining hereto set forth in the City of Coachella municipal code regarding Public Utilities – Sewer/Water services, and must abide by any regulations promulgated by the City of Coachella or Coachella Water Authority. Customer promises to pay any bill accrued from the date of this application until the Customer gives the City written notification at least two (2) working days prior to any termination of service. Customer further agrees that the Customer is responsible for all sewer/water service between the time the property is vacated and the time effective written notice is given to the City.
- Customer guarantees that all charges, fine and penalties, if any, and sewer/water bills for Utility Services used at the service number and address shown on the face hereof will be promptly paid in the time provided by the ordinance or resolution of the City of Coachella. Customer promises to pay any and all attorney and court cost that may be necessary to enforce the terms of this Agreement, including any action to collect overdue payment.

I HAVE REVIEWED THIS AGREEMENT, FULLY UNDERSTAND ITS TERMS, AND AGREE TO BE BOUND BY ITS PROVISIONS.

Customer Signature Date

Customer Signature Date